

















**Airport Map** 



Nursing Mothers Room - A private room for mothers who need to nurse or express breast milk is available on Concourse C. Request access from the Information Booth across from Gate C12 (typically available between 8 a.m. and 8 p.m.). If the Information Booth is not staffed, call Travelers Assistance at **612-726-5500** or dial **205** from any Airport Assistance phone. The room is located at the end of the C/G Concourse Connector Bridge above the rotunda on Concourse C and next to the elevators.



Pets - An outdoor pet exercise and relief area is located outside Door 1A on the Baggage Claim Level. Follow the signs to your left. The area is fenced on three sides and has a gravel base.

Pet relief areas are also available in the secure area near Concourse E and near the end of the C/G Concourse Connector Bridge above Concourse C.

All pets, except service animals, must be kenneled while in the terminal building.

## **Emergency and Public Safety**

**Airport Police and Fire** – Assistance is available by calling **612-726-5577** (non-emergency) or, in case of emergency, dial 911 from any pay phone, cell phone, or Airport Assistance phone located throughout the terminal. The Police Operations Center is located on the Baggage Claim Level near Carousel 14.

## Automated External Defibrillators (AED) -

Located at key points throughout the terminal, AEDs are accessible to the public and airport employees to assist victims of sudden cardiac arrest. The units are typically placed near Airport Assistance phones so callers can dial 911 to alert medical personnel.

## **Financial Services**



**ATM/Cash Machine** – ATM/Cash Machine services are available throughout the terminal. For specific ATM locations, please call Information and Paging by dialing 201 from an Airport Assistance phone or calling 612-726-5555. A foreign currency ATM is located near the entrance to Concourse G.

Banking - Wings Credit Union offers complete teller transactions, wire transfers and more. Located near Door 4A on the Ticketing Level.



**Currency Exchange/Money Transfer** – Currency exchange, travel insurance and Western Union money transfer services are available at TravelEx America on the Ticketing Level. A currency exchange office and foreign currency ATM are also located at the entrance to Concourse G.

**Electronic Device Charging** – Look for charging stations located at most gates. Outlets are also available in all food courts and select full-service restaurants. For specific locations, call 612-726-5555 or dial 201 from an Airport Assistance phone.

**Internet Access** – Complimentary wireless internet access (WiFi) is available throughout the secure area of the terminal. Simply open your browser on your laptop, tablet or smartphone and select MSP Free WiFi or Boingo Hotspot from the network choices. For more information about WiFi service at MSP, customers are encouraged to call 1-800-880-4117.



Service Centers – Service Centers offer semiprivate work stations. FedEx drop boxes and ATMs are also available at most locations. The centers are located near gates A2, B14, and C3. Available 24 hours a day, seven days a week. Refer to map for locations.



**US Postal/Shipping Services** – United States Postal Service mail drop boxes are located throughout the terminal. Stamp sheets are available at cost from select US Bank ATM locations and at the Airport Conference Center. FedEx drop boxes can also be found in most concourses throughout the terminal. TravelEx America also offers FedEx shipping service.

## Children, Family and Companion Care



Children's Play Areas -Located on Concourse C near Gate C12 and on the Baggage Claim level near Door 4B.



Family/Companion Care Restrooms – Located on Concourses A - F these facilities offer infant changing stations, accessible features for people using wheelchairs, and privacy for those requiring assistance from a companion. See map.

**Lactation Rooms** – Private, secure, clean spaces for lactating mothers to express milk are located near gates C12, F2, and near G9. These rooms are equipped with a sink, changing table, dimmable lights and comfortable seating. Follow the instructions on the signs outside the doors to gain entry, or visit the nearest Information Booth.